**How to check Workflow**

Requirement: EFMS GUI

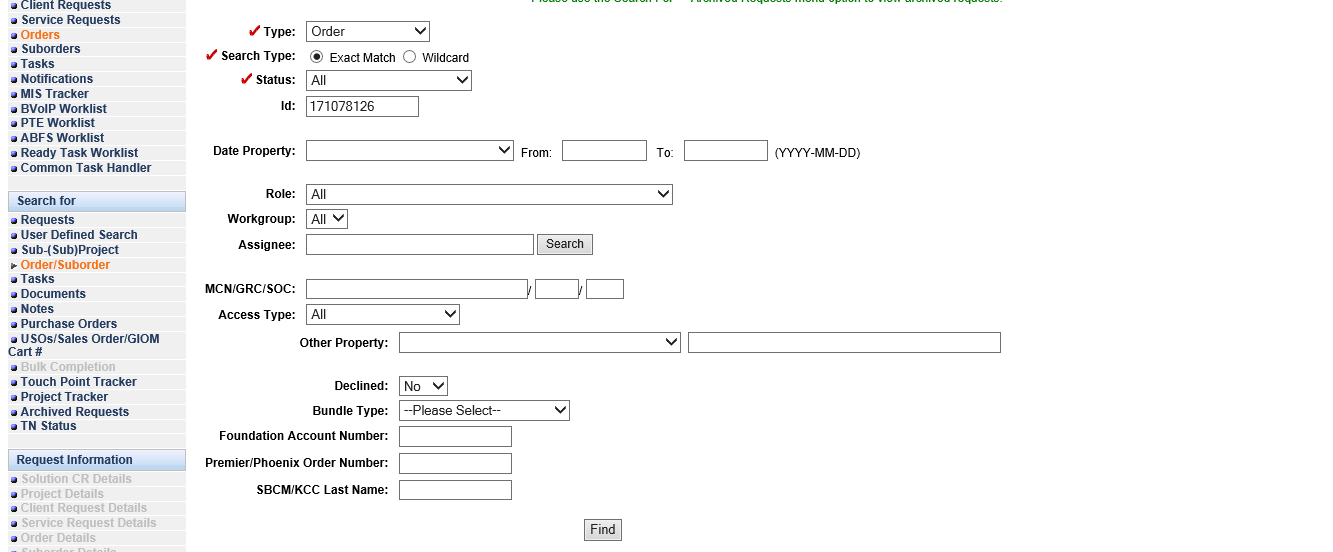
SPP Team engage EFMS Team to check stuck tasks for particular Order# in Workflow

Example: Order # 169668524

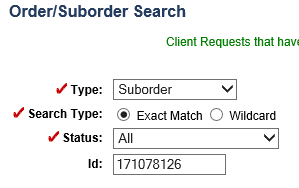
**EFMS GUI** [**URL :-**](URL:-)

[**http://efmsms.it.att.com:8008/MS**](http://efmsms.it.att.com:8008/MS)

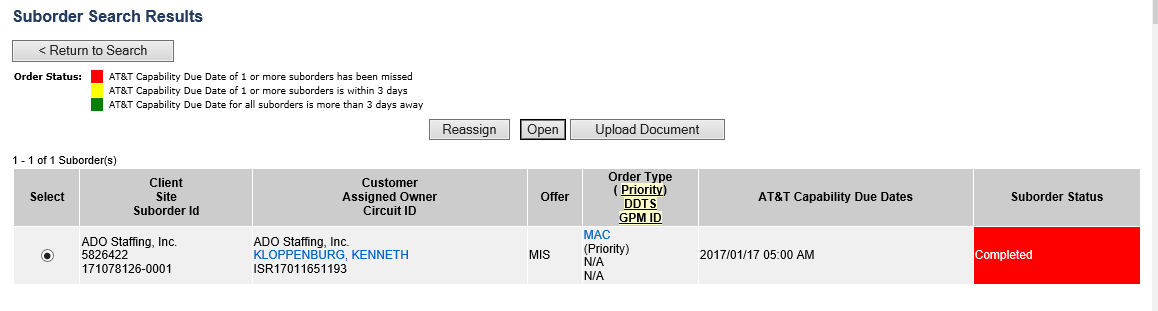
1. How to open Order in EFMS GUI
2. Go to Order / Sub Order column on the left side of GUI



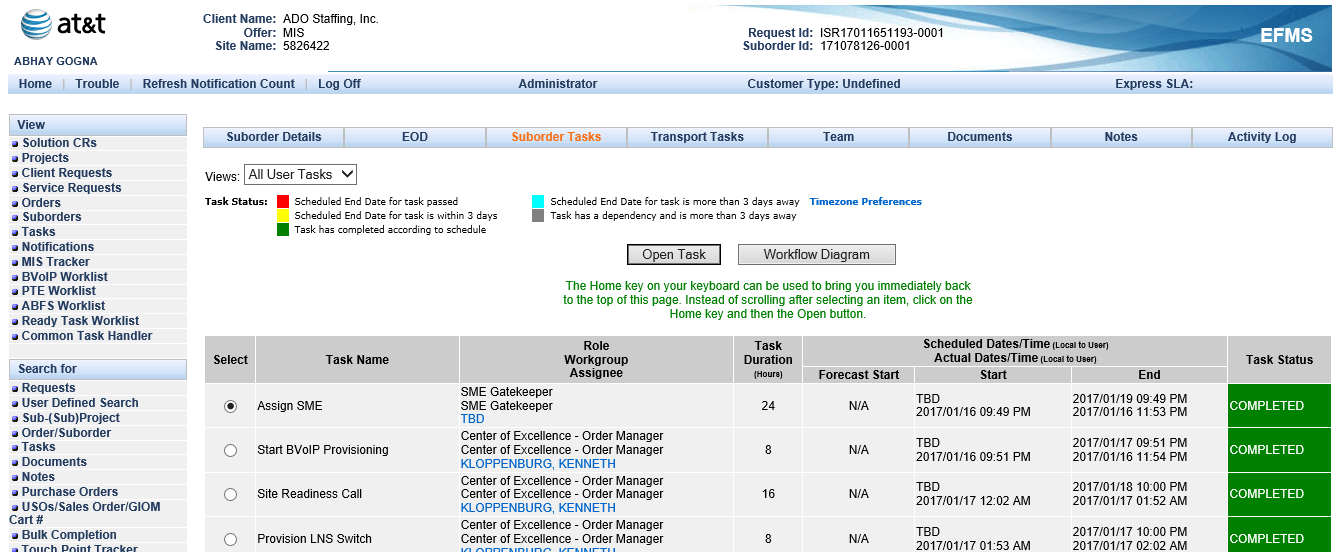
1. Fill the Required data in GUI –
2. Order Type and Order ID:



1. Click on Find Button to Open the Order in GUI



1. By Selecting Tab Select Tasks on Order Details page
2. We can get Tasks name which are stuck in Workflow for specific Order



We can check the Ready and complete Tasks for Workflow - In EFMS GUI we need to select and open the particular task by clicking on Radio Button

To check the task in Ready State use the below query:

/\***Order Level check for MIS and BVOIP**\*/

Select ord.usrp\_order\_number,ms.ms\_task\_id,ord.transport\_type,ms.answer,ord.ms\_order\_id,ord.tnt\_completed\_date, wf.name,ord.ms\_order\_id, wf.status, wf.job\_id, wf.task\_id, wf.first\_ready\_time,wf.ready\_time,wf.done\_time,wf.skipped\_time, wf.perform\_condition, wf.due\_date,wf.skipped\_time, wf.done\_time from ms\_order ord, ms\_job j,wf\_task wf,ms\_task ms where Ord.Usrp\_Order\_Number In ( '171728408') and ord.ms\_order\_id= j.entity\_id and j.entity\_type=4 and wf.job\_id = hextoraw(j.wf\_job\_id) And Wf.Task\_Id= Ms.Wf\_Task\_Id and (Wf.Status In (1));

Screen shot from DB

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/\***Suborder Level check for MIS and BVOIP**\*/

Select ord.purge\_IND,ms.ms\_task\_id,ord.usrp\_order\_number,sub.order\_gate1\_status, sub.ms\_sub\_order\_id,sub.wan\_link\_ip\_addr, wf.name, wf.status, wf.job\_id, wf.task\_id, wf.first\_ready\_time,wf.ready\_time, wf.due\_date, wf.done\_time, wf.first\_ready\_time,wf.skipped\_time, wf.perform\_condition, wf.ITERATE\_CONDITION from ms\_order ord, ms\_sub\_order sub,ms\_job j,wf\_task wf,wf\_job job,ms\_task ms where Ord.Usrp\_Order\_Number In ('172367242')And Ord.Ms\_Order\_Id = Sub.ms\_order\_id and ms\_sub\_order\_id = j.entity\_id and wf.job\_id= hextoraw(j.wf\_job\_id) And Wf.Job\_Id = Job.Job\_Id and wf.task\_id= ms.WF\_TASK\_ID And J.Entity\_Type=5 and (Wf.Status In (1));

Screen shot from DB

**Note**: Task Status

-- 0 = Waiting

-- 1 = READY

-- 2 = ACQUIRED

-- 3 = Complete

-- 4 = Skipped

-- 5 = In-Progress